Appendix 4 – CDP KPI Performance

Theme	Indicator	Q1 Data	Q1 RAG	DOT
Theme 1 - Resident Experience and Enabling Success	T1 - Number of complaints upheld by the Local Government and Social Care Ombudsman per 10,000 population.	20.2	Red	Negative
	T1 - Number of staff who report feeling Supported.	65.0%	Amber	No Change
	T1 - Percentage of contacts recorded to the contact centre compared with contacts through web forms & direct calls.		Data not available	Data not available
	T1 - Percentage of people who report feeling able to influence local decisions.	48.0%	Green	Positive
Theme 2 - Responding To The Climate Emergency	T2 - Air quality levels in the borough (Number of areas in the borough that exceed UK air quality standards)	2	Green	No Change
	T2 - Average EPC energy rating of domestic buildings in the borough/carbon emissions of core council buildings	D (64.3)	Green	No Change
	T2 - Incidents of fly-tipping	4408	Red	Negative
	T2 - Level of recycling in the borough.	28.5% provisional	Amber	No Change
	T2 - Levels of fuel poverty in the borough	13.3%	Green	No Change
	T2 - Number of trees planted in the borough per year.	49	Green	No Change
	T2 - TFL estimates of total travel and mode share.	48.0%	Green	No Change
Theme 3 - Children & Young People	T3 - Number of first-time entrants into the Youth Justice System	277	Red	Negative
	T3 - Percentage of children reaching 'Good Level of Development	73.2%	Green	No Change
	T3 - Percentage of new Education Health and Care plans issued with 20 weeks is above the average of statistical neighbours.	88.0%	Green	No Change
	T3 - Percentage of pupils (Children looked after) achieving 5 or more GCSE (or equiv.) passes grade 9-4 incl. English and Maths.	27.8%	Green	No Change
	T3 - Percentage of pupils achieving 5 or more GCSE (or equiv.) passes grade 9-4 incl. English and Maths.	47.4%	Green	No Change
	T3 - Percentage pupils achieving the expected standard at Key Stage 2	67.0%	Green	No Change
Theme 4 - Adults, Health & Welfare	T4 - Percentage of adult social care clients reporting to have a good quality of life.	50.0%	Red	Negative
	T4 - Carers of people in adult social care reporting to have a good quality of life.	6.8	Amber	No Change
	T4 - Percentage of people in adult social care extremely or very satisfied with the service/ support they receive.	57.1%	Red	Negative
	T4 - Percentage of physically active adults.	67.6%	Green	Positive
	T4 - Percentage of residents reporting that they feel they belong in their area.	83.0%	Green	Positive
	T4 - Total income maximisation financial benefit claimed by Haringey residents via targeted interventions and benefit and budgeting calculator.	£1.9m	Green	Positive

Theme	Indicator	Q1 Data	Q1 RAG	DOT
Theme 5 - Homes For The Future	T5 - Number of homelessness prevention/relief for single adults.	1.44	Green	Positive
	T5 - Number of households in temporary accommodation.	2682	Green	Positive
	T5 - Number of new council houses with planning permission.	2459	Green	Positive
	T5 - Number of starts on site for new council house building.	2087	Green	Positive
	T5 - Percentage/Number of homes made decent.	80.70%	Green	No Change
	T5 - Repairs fixed right first time.	88.72%	Red	Negative
Theme 6 - Safer Haringey	T6 - Domestic abuse offenses per 1000 population.	2.7	Red	Negative
	T6 - Hate crime offenses per 1000 population.	0.5	Green	No Change
	T6 - Levels of Antisocial behaviour per 1000 population.	9.5	Amber	Negative
	T6 - Levels of nondomestic abuse violence with injury per 1000 population.	1.8	Amber	Negative
	T6 - MOPAC Public Attitude Survey to measure trust in enforcement agencies.	72%	Green	Positive
	T6 - Percentage of residents reporting that they feel safe (during the day and after dark).	97% / 63%	Green	Positive
	T6 - Total count of criminal offences per 1000 population.	26.6	Red	Negative
Theme 7 - Culturally Rich Borough	T7 - Library footfall numbers.	218401	Green	Negative
	T7 - Number of events delivered.	40	Green	Positive
	T7 - Number of organisations hiring space in libraries for external events.	214	Green	Negative
	T7 - Participation engagement with cultural events and civic calendar.	6000	Green	Negative
Theme 8 - Place & Economy	T8 - Birth of new enterprises and number of high growth enterprises.	1251 / 175	Green	Negative
	T8 - Employment rate of 16–64-years-olds (total population)	74	Green	No Change
	T8 - Gross median weekly pay.	£814.50	Green	No Change
	T8 - Percentage of non-major planning applications decided on time.	93.95%	Green	Negative
	T8 - Resident reporting satisfaction with local area as a place to live (relevant wards in Tottenham and Wood Green).	91% / 93%	Green	Positive

RAG – Red / Amber / Green performance rating= performance against target if set or comparator group

DOT – Direction of Travel= trend since the last period or last available data set

For additional information please contact the data and business intelligence team specifically Peter Williams or Margaret Gallagher.